



Privacy Policy

BY SIGNING UP FOR AN HostDZire (THE “COMPANY”) ACCOUNT AND/OR USING ITS PRODUCTS, SERVICES, WEBSITES AND MOBILE APPLICATIONS, YOU ARE AGREEING TO BE BOUND BY THE TERMS AND CONDITIONS OF THIS PRIVACY POLICY AND ALL TERMS AND CONDITIONS INCORPORATED BY REFERENCE IN THIS PRIVACY POLICY. ANY USER’S USE OR CONTINUED USE OF THE COMPANY’S PRODUCTS, SERVICES, WEBSITES OR MOBILE APPLICATIONS CONSTITUTES ACCEPTANCE OF THIS PRIVACY POLICY.

WE ARE STRONGLY COMMITTED TO PROTECTING AND RESPECTING YOUR PRIVACY AND THE CONFIDENTIALITY OF YOUR PERSONAL DATA. THIS PRIVACY POLICY THEREFORE EXPLAINS THE TYPES OF PERSONAL DATA WE COLLECT AND HOW WE USE IT. IT ALSO PROVIDES INFORMATION ON THE STEPS YOU CAN TAKE TO PROTECT YOUR PRIVACY WHEN USING OUR SERVICES.

If you have any questions about our privacy practices, please feel free to contact us by e-mail, at privacy@hostdzire.com

In connection with serving content and providing analytics and advertising services, third parties may collect certain information about your visits to this and other websites and we may receive information regarding the use of the Site and the effectiveness of our advertisements. These advertising networks, advertisers, advertising agencies, analytics service providers, and other vendors may set and access their own tracking technologies (including cookies and web beacons) and they may otherwise collect or have access to information about you and your online browsing activities.

The Site is operated in INDIA. If you are located outside of India and use the Site or provide us with any information, you consent to the transfer, processing, and storage of your information in India, a jurisdiction in which the privacy laws may not be as comprehensive as those in the country where you reside or are a citizen.

Article 1. PERSONAL DATA WE COLLECT

When you sign up for our services and during the provision of those services, we collect the following categories of data:

- ▶ Identification data: surname, forename, postal and email address, telephone number, customer number etc.
- ▶ Billing and/or payment data: bank account details, methods of payment, bills, etc.
- ▶ User data: services purchased, products used, charges, communications, etc.
- ▶ Customer relationship data: requests for support, correspondence with customers, etc.
- ▶ We may also collect information about how Users use our Web site, for example, by tracking the number of unique views received by the pages of the Web site or the domains from which Users originate. We use "cookies" to track how Users use our Web site.

Article 2. HOW WE USE YOUR DATA

- ▶ We use your data to perform and manage your contract. This includes managing your Customer account and our contractual relationship, installing, maintaining, providing and managing the service purchased or the product ordered, providing support services and processing your requests, billing the service or product, handling complaints and disputes and debt recovery procedures, which may involve third parties.
These data are retained for the time needed to manage the contract and/or for the time imposed by law. Without these data, we would not be able to provide the services you have purchased.
- ▶ We may also use your data in our legitimate interests. For example, we may use your data to assess and improve our services and develop new services, and to implement loyalty, direct marketing, customer satisfaction and promotional campaigns.
Unless you opt out, you may receive offers from us or our commercial partners, by post or telephone, and emails promoting services similar to those we offer. With your express consent, we may email you commercial information on other different types of services. Your data may also be used to protect the security of the network and prevent fraud or as part of a merger, asset sale or transfer of all or part of our business, by transferring your Customer personal data to the one or more third parties involved for the purposes of the transaction. These data will be retained for the time needed to achieve those purposes and for no more than three years after the end of the contractual relationship, as regards direct marketing purposes.
- ▶ We may also use your data to fulfil our statutory obligations (including under anti-fraud and money-laundering laws and the legislation on late payments and payment defaults by customers) and/or to reply to requests submitted by public and governmental bodies.

Article 3. YOUR PREFERENCES REGARDING THE COLLECTION AND USE OF YOUR DATA

- ▶ You may access your data, rectify it, request its erasure, object to processing on legitimate grounds relating to your particular situation and exercise your right to data portability, at any time, via our billing system at <https://www.hostdzire.com/billing/clientarea.php> or by emailing your request along with proof of your identity at: privacy@hostdzire.com
However, we are not under any obligation to erase the data we need for the purpose for which it was collected, required to ensure compliance with a statutory obligation and/or to confirm, exercise or defend rights before a court of law.
You may also give instructions to our Personal Data Protection Officer on the use of your personal data after your death.
- ▶ **Opt Out.** By default, customers will receive invoices, any system updates, HostDZire newsletters and other mailings. Customers are able to opt out of newsletters and mailings by using the unsubscribe link in any promotional email or as otherwise provided in the communication. Please note that customers may not opt out of receiving important system notifications or emails about their accounts.
- ▶ **Public Forums.** Please remember that any information you may disclose or post on public areas of our websites or the Internet, becomes public information. You should exercise caution when deciding to disclose personal information in these public areas. To request removal of your personal information from our community forums or testimonials, contact us at privacy@hostdzire.com. In some cases, we may not be able to remove your personal information, in which case we will let you know why we are unable to do so.

Article 4. SECURITY OF YOUR DATA

- ▶ HostDZire takes commercially reasonable steps to protect your Personal Information. However, no data transmission over the Internet, wireless transmission, or electronic storage of information can be guaranteed to be 100% secure. Please note that we cannot ensure or warrant the security of any information we collect. You use our Site and provide us with your information at your own risk. Our employees are required to keep information covered by this Privacy Policy confidential – unless disclosure is authorized in this Privacy Policy, or by you.

Article 5. USERS RESIDING OUTSIDE OF INDIA AND CONSENT TO TRANSFER

- ▶ The Site is operated in INDIA. If you are located in the European Union, Canada, or elsewhere outside of India, please be aware that any information you provide to us may be transferred to and processed in India. By using the Site, or providing us with any information, you consent to this transfer, processing and storage of your information in India, a jurisdiction in which the privacy laws may not be different than those in the country where you reside or are a citizen.

Article 6. CHANGES TO THIS POLICY

- ▶ We reserve the right to revise, amend, or modify this Privacy Policy at any time and in any manner. However, if we plan to materially change how we plan to use previously collected personal information, we will provide you with advance notice prior to the change becoming effective and an opportunity to opt-out of such differing uses. We encourage you to periodically review this page for the latest information on our privacy practice